

Cookie Policy

Effective Date: 03/29/2025

ERP Verde LLC (“Company,” “we,” “us,” or “our”) uses cookies and similar tracking technologies in connection with the Rez AI mobile application ("App") to enhance your experience, understand user behavior, and ensure the security and functionality of our services.

By using Rez AI, you agree to the use of cookies as outlined in this Cookie Policy.

1. What Are Cookies?

Cookies are small text files stored on your device by a website or application. They help the App remember your preferences, login status, and how you interact with our services. We also use similar technologies such as web beacons and tracking pixels (collectively referred to as “cookies” in this policy).

2. Types of Cookies We Use

a. Essential Cookies

These are necessary for the core functionality of the App, such as user authentication and account management. Without these cookies, some features may not work properly.

b. Performance and Analytics Cookies

We use these cookies to collect data on how users interact with the App, including usage statistics and error logs. This helps us improve App performance and user experience.

c. Functionality Cookies

These cookies remember your preferences and settings to provide a more personalized experience (e.g., language settings or recent activity).

d. Third-Party Cookies

We may allow third-party service providers (e.g., analytics tools) to set cookies that collect data on our behalf for analytics and functionality purposes. These providers are bound by confidentiality agreements and are not permitted to use the information for their own purposes.

3. How We Use Cookies

Cookies are used for the following purposes:

- To operate and personalize the App.

- To analyze user interactions and improve our services.
- To remember your login credentials and preferences.
- To send you relevant updates and communications (if you have opted in).

4. Managing Your Cookie Preferences

You can manage or disable cookies through your device or browser settings. However, disabling certain cookies may impact your experience with the App or prevent some features from functioning correctly.

Instructions:

- On iOS: Go to *Settings > Safari > Block All Cookies*.
- On Android: Go to *Settings > Privacy > Cookies* (varies by browser).
- On Web (if applicable): Adjust cookie settings in your browser preferences.

5. Data Collected Through Cookies

Cookies may collect the following types of data:

- IP address
- Device type and operating system
- Session duration
- Click paths and usage data
- Login timestamps and preferences

We do not use cookies to collect sensitive personal information without your consent.

6. Updates to This Cookie Policy

We may update this Cookie Policy from time to time. Any changes will be posted within the App, and the revised policy will reflect a new “Effective Date.”

7. Contact Us

If you have any questions or concerns about our use of cookies or this Cookie Policy, please contact us at:

Email: info@erpverdellc.com